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# Welcome to the JSBA T-65 Forum 2026



*JBSA: #1 Place to Work, Train & Live – at Leading Edge of Innovative & Joint Solutions*



# QR-code Event Sign-in



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2026 JBSA FSH Tricare For Life  
Forum Attendee & Mission Partner  
Sign-In





# Agenda



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- **Opening Remarks**
- **JBSA Retired Military Council Co-Chairman**
- **Commander 502d FSG**
- **Commander JBSA & 502d ABW**
- **Commander 59<sup>th</sup> Medical Wing JBSA Lackland & Randolph**
- **Commander Brooke Army Medical Center**
- **TriWest (TRICARE West Region)**
- **Social Security Administration**
- **802d Military Personnel Flight, DEERS ID Cards**
- **Questions and Answers**
- **Closing Remarks**



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***Mr. Felix Santiago***

***COL (Ret), U.S. Army***  
***“Soldier for Life”***

**Officer Co-Chairman JBSA Retired Military Council**



# 502d Force Support Group Command Team



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**COL Marie F. Slack**  
**Commander**  
**502d Force Support Group**



**CSM Jeremiah D. Delrio**  
**Senior Enlisted Leader**  
**502d Force Support Group**



# JBSA Installation Command Team



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**Brig Gen Randy P. Oakland**  
**Commander**  
**JBSA & 502d Air Base Wing**



**CCM Lance R. Power**  
**Senior Enlisted Leader**  
**JBSA & 502d Air Base Wing**



# 59<sup>th</sup> Medical Wing Command Team



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**Brig Gen Gwendolyn A. Foster**  
**Commander**  
**59<sup>th</sup> Medical Wing**



**CCM Marcus D Washington**  
**Senior Enlisted Leader**  
**59<sup>th</sup> Medical Wing**



# Brooke Army Medical Center Command Team



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**COL (Dr.) Kevin Kelly**  
**Commander**  
**BAMC**



**CSM Jan "Eddy" Miller**  
**Senior Enlisted Leader**  
**BAMC**



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# TriWest Healthcare Alliance

***Ms. Sophia Weathersby***  
*Beneficiary Education & Service Rep*  
*(TRICARE For Life)*

# Using TRICARE® and Medicare

## An Overview of How TRICARE Works With Medicare for Dual-eligible Beneficiaries

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# Today's Agenda

- What Is TRICARE?
- TRICARE and Medicare Eligibility
- TRICARE For Life
- TRICARE Plan Options
- Other Important Information
- For Information and Assistance

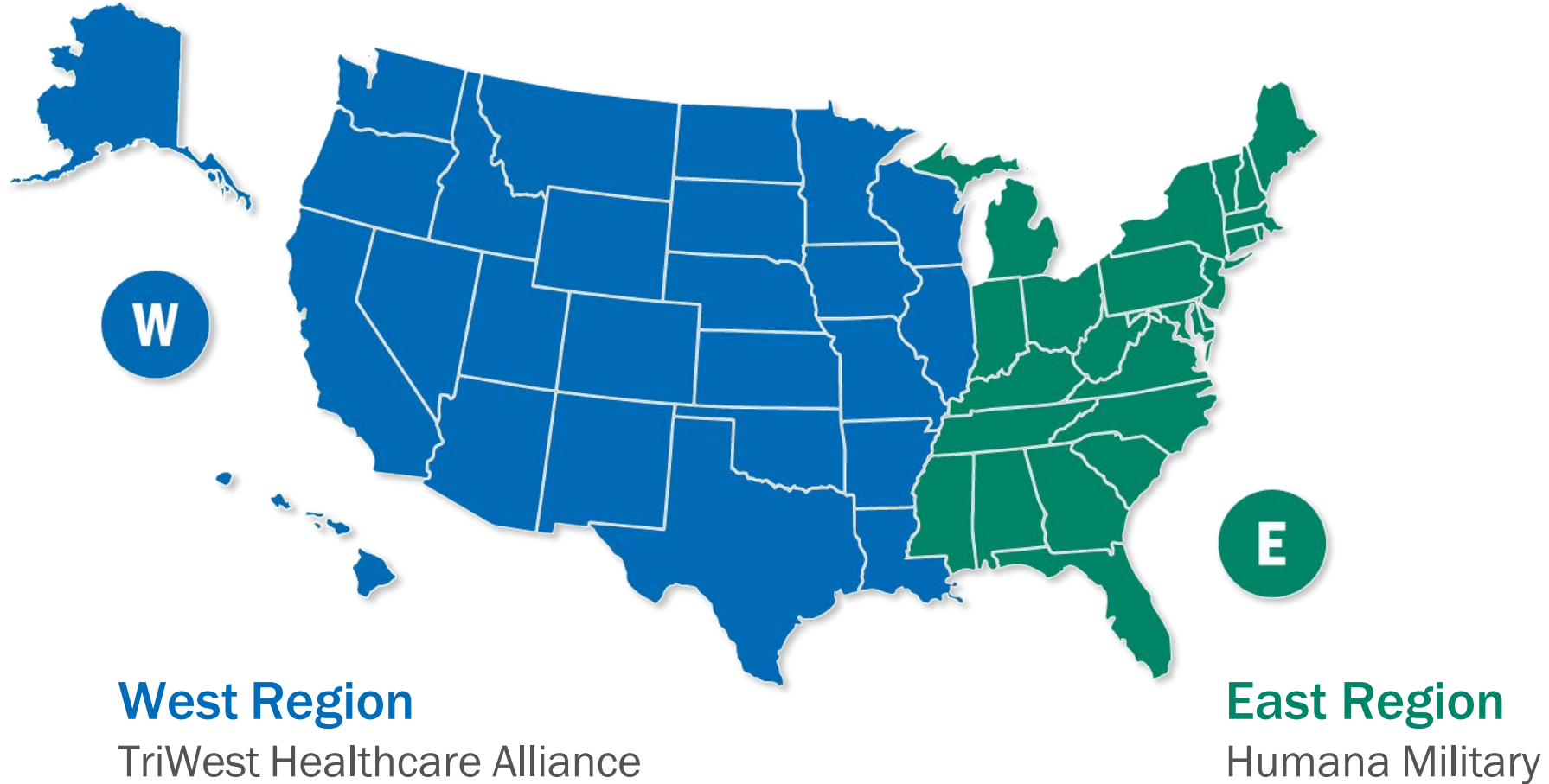
# What Is TRICARE?

# What Is TRICARE?



- TRICARE is the health care program for the U.S. Department of Defense. It consists of:
  - Direct care
  - Civilian care
- TRICARE® is the brand name for the U.S. Military Health System.

# TRICARE Stateside Regions



**West Region**

TriWest Healthcare Alliance

**East Region**

Humana Military

# TRICARE Overseas Program

## Latin America and Canada

Canada, the Caribbean Basin, Central and South America, Puerto Rico, and the U.S. Virgin Islands

## Eurasia-Africa

Africa, Europe, and the Middle East

## Pacific

American Samoa, Asia, Australia, Guam, India, Japan, New Zealand, Northern Mariana Islands, South Korea, and Western Pacific remote countries



# WPS Government Services

- WPS Government Services administers the TRICARE For Life benefit.
- WPS provides customer service and claims processing for beneficiaries who have Medicare Part A and/or Medicare Part B.

# TRICARE and Medicare Eligibility

# Keep DEERS Information Up To Date



Being able to use TRICARE depends on keeping DEERS up to date.

Update DEERS after you have a life event, like getting married or divorced, moving, giving birth, adopting a child, retiring, and other changes.



Go to an ID Card Office  
(<https://idco.dmdc.osd.mil/idco>)

Note: You must use this option to add family members in DEERS.



Log in to <https://milconnect.dmdc.osd.mil>.



Call 800-538-9552.



Fax 800-336-4416.

# Dual Eligibility

- TRICARE beneficiaries who are eligible for Medicare Part A (inpatient services), regardless of the reason, must have Medicare Part B coverage (outpatient services) to remain eligible for TRICARE.
- Exceptions:
  - Active duty service members and active duty family members
  - Beneficiaries who have purchased TRICARE Young Adult, TRICARE Reserve Select, or TRICARE Retired Reserve, and those enrolled in the US Family Health Plan or TRICARE Plus

Note: TFL beneficiaries with Medicare Part A and Part B can enroll in TRICARE Plus. Enrolling in TRICARE Plus doesn't negate the requirement to have Medicare Part A and Part B.

Contact the Social Security Administration  
or Medicare for more information:  
800-772-1213 ♦ [www.ssa.gov](http://www.ssa.gov)  
800-MEDICARE ♦ [www.medicare.gov](http://www.medicare.gov)

# Eligible for Medicare Part B under Age 65

- If your Medicare eligibility is based on a disability:
  - Your Medicare eligibility begins after 24 months of Social Security disability insurance. The 24-month waiting period doesn't apply to beneficiaries with amyotrophic lateral sclerosis (also called Lou Gehrig's disease).
- If you have end-stage renal disease:
  - You must sign up for Medicare to remain TRICARE-eligible. Medicare begins the first day of the fourth month of dialysis treatments.
    - Medicare may begin as early as the first month of dialysis if you participate in a home dialysis training program and you do home dialysis treatments.
    - If you have a kidney transplant, your eligibility begins the month the transplant is performed, or earlier.

# Eligible for Medicare Part B at Age 65

- Five months before your 65th birthday, you'll receive a notification from the Defense Manpower Data Center informing you of the requirement to sign up for Medicare.
- DO NOT decline Medicare Part B. If you decline:
  - You may not be eligible for TRICARE.
  - You can enroll in Medicare Part B later, but you may have to pay a penalty for late enrollment.

# Not Eligible for Premium-Free Medicare Part A

- If you aren't eligible for premium-free Medicare Part A under your own earnings record, you'll receive a "Notice of Award" and/or "Notice of Disapproved Claim."
- If you're married, you must also file for Medicare Part A under the earnings record of your spouse (including divorced or deceased spouses) aged 62 or older.

# Reflecting Medicare Eligibility in DEERS

- DMDC receives weekly updates from the Centers for Medicare & Medicaid Services that identify TRICARE beneficiaries who are eligible for Medicare.
- To confirm that your DEERS record has been updated, visit <https://milconnect.dmdc.osd.mil> or contact the DMDC Support Office at 800-538-9552.
- If you aren't eligible for premium-free Medicare Part A under your own SSN or your current, divorced, or deceased spouse's SSN, take your “Notices of Award” and/or “Notices of Disapproved Claim” to the nearest ID Card Office to update your DEERS record.
  - You may be issued a new Uniformed Services ID card when you update DEERS with your Medicare information.

# TRICARE Plan Options

- TRICARE Prime/US Family Health Plan
- TRICARE For Life
- TRICARE Plus
- TRICARE Pharmacy Program
- TRICARE Dental Options

# TRICARE Prime® and Medicare Eligibility

- TRICARE Prime enrollment fees are waived for Group A beneficiaries with Medicare Part B.
- With TRICARE Prime, you won't need to file claims in most cases. Present your Medicare card and military ID at the time of service. Your provider should file claims with Medicare.
- Overseas, claims should be filed with the TRICARE Overseas Program claims processor for the area where care was received.
- The TRICARE Prime benefit is administered by regional contractors.

# TRICARE For Life

- TRICARE For Life is available to TRICARE beneficiaries who have Medicare Part A and Medicare Part B, regardless of age or place of residence.
- Care is received from any Medicare provider, and beneficiaries may seek military hospital or clinic care on a space-available basis.
- TRICARE is the last payer after Medicare (and other health insurance, if applicable).
  - If you have OHI, you're responsible for filing a claim with WPS after Medicare and OHI have processed and paid their portion of the claim.
- The TFL benefit is administered by WPS.

WPS Contact Information  
866-773-0404 ♦ [www.TRICARE4u.com](http://www.TRICARE4u.com)

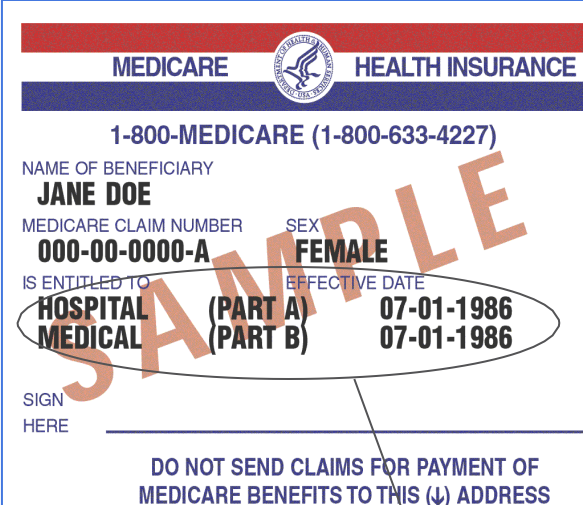
# TRICARE For Life

# Provider Types

Provider Type	Definition
Medicare Participating	Accepts the Medicare-approved amount as payment in full.
Medicare Nonparticipating	Doesn't accept the Medicare-approved amount as payment in full and may charge up to 15% above the Medicare-approved amount, a cost that is covered by TFL.
Opt-Out	Medicare doesn't pay for health care services you receive from opt-out providers. TFL pays the amount it would have paid (normally 20% of the allowable charge) if Medicare had processed the claim, and you're responsible for paying the remainder of the billed charges.
U.S. Department of Veterans Affairs	VA providers can't bill Medicare and Medicare cannot pay for services received from the VA. If you're eligible for both TFL and VA benefits, you'll incur significant out-of-pocket expenses when seeing a VA provider for health care not related to a service-connected injury or illness.

# Medicare Card

- TRICARE doesn't issue a health insurance card for TFL.
- When receiving care, show your Medicare card along with your uniformed services ID card.
- To protect you from identify theft, new Medicare cards no longer display Social Security numbers. This change went into effect in April 2018.



A sample Medicare Health Insurance Card for Jane Doe. The card features a red header with 'MEDICARE' and 'HEALTH INSURANCE' separated by the Medicare logo. Below the header is the phone number 1-800-MEDICARE (1-800-633-4227). The beneficiary's name is JANE DOE. The Medicare claim number is 000-00-0000-A and the sex is FEMALE. The card lists entitlement to HOSPITAL (PART A) and MEDICAL (PART B) with an effective date of 07-01-1986 for both. A signature line is present with the instruction 'DO NOT SEND CLAIMS FOR PAYMENT OF MEDICARE BENEFITS TO THIS (↓) ADDRESS'. A large 'SAMPLE' watermark is overlaid on the card, and a callout box points to the entitlement information.

IS ENTITLED TO	EFFECTIVE DATE
HOSPITAL (PART A)	07-01-1986
MEDICAL (PART B)	07-01-1986

*Shows your eligibility for Medicare Part A and Part B and the effective dates of coverage.*

Call 800-772-1213 or visit [www.ssa.gov](http://www.ssa.gov)  
if you misplace your Medicare card.

# How TFL Works

- Visit your Medicare participating or non-participating provider for care.
- Your provider files a claim with Medicare.
- Medicare pays its portion and sends the claim to WPS.
- WPS pays the remaining amount to your provider for services covered by Medicare and TRICARE.
- You get a *Medicare Summary Notice* from Medicare and an explanation of benefits from TRICARE.

Note: TRICARE is the primary payer for TRICARE-covered services received in areas where Medicare is not available (e.g., overseas). Expect to pay up front and file a claim with the TOP claims processor for reimbursement.

**WPS Contact Information**  
866-773-0404 ♦ [www.tricare4u.com](http://www.tricare4u.com)

# What You Pay

Type of Service	Medicare Pays	TRICARE Pays	You Pay
Covered by TRICARE and Medicare	Medicare-authorized amount	TRICARE-allowable amount	Nothing
Covered by Medicare only (e.g., chiropractic care)	Medicare-authorized amount	Nothing	Medicare annual deductible and cost-share
Covered by TRICARE only (e.g., TRICARE-covered services received overseas)	Nothing	TRICARE-allowable amount	TRICARE annual deductible and cost-share
Not covered by TRICARE or Medicare	Nothing	Nothing	Billed charges (which may exceed the Medicare- or TRICARE-allowable amount)

# Using TFL Overseas

- For overseas locations outside the U.S. and U.S. territories:
  - TFL beneficiaries:
    - Visit any network or TRICARE-authorized provider for care
    - Are subject to applicable catastrophic cap, deductibles and cost-shares
      - Visit [www.tricare.mil/tflcosts](http://www.tricare.mil/tflcosts) for deductibles and cost-shares.
    - Deductible: \$150 per individual or \$300 per family
- Claims are filed with the TOP claims processor:
  - For more information, visit [www.tricare-overseas.com](http://www.tricare-overseas.com).

# Coordinating TFL with OHI

	1 <sup>ST</sup> Payer	2 <sup>ND</sup> Payer	Last Payer
OHI Not Based on Current Employment	Medicare	OHI or Medicare Supplement	TRICARE
OHI Based on Current Employment	Employer-Sponsored Plan	Medicare	TRICARE

# TRICARE Plan Options

# TRICARE Plus

- TRICARE Plus is a primary care enrollment option available to beneficiaries who normally are only able to get military hospital and clinic care if space is available.
- It is offered at some military hospitals and clinics and is:
  - Limited by military hospital or clinic capacity
  - Not transferable from one military hospital or clinic to another
- Check with your local military hospital or clinic for program availability and details.

# Pharmacy Options

Military  
Pharmacy



- Usually inside military hospitals and clinics
- Get up to a 90-day supply

---

TRICARE  
Pharmacy  
Home Delivery



- Must use this option for some drugs
- Get up to a 90-day supply

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TRICARE  
Retail Network  
Pharmacy



- Fill prescriptions without submitting a claim
- Get up to a 30-day supply

---

Non-Network  
Pharmacy



- Pay full price up front and file a claim to get a portion of your money back
- Get up to a 30-day supply

# Dental Options

TRICARE Dental Program	Federal Employees Dental and Vision Insurance Program
<ul style="list-style-type: none"> <li>• Eligible ADFMs</li> <li>• National Guard and Reserve members and their eligible family members</li> <li>• Survivors</li> <li>• Individual Ready Reserve Members and their eligible family members</li> </ul>	<ul style="list-style-type: none"> <li>• Retired service members and their eligible family members</li> <li>• Retired National Guard and Reserve members and their eligible family members</li> <li>• Certain survivors</li> <li>• Medal of Honor recipients and their immediate family members and survivors</li> </ul>
United Concordia Companies, Inc.	U.S. Office of Personnel Management
844-653-4061 (CONUS) 844-653-4060 or 717-888-7400 (OCONUS) 711 (TDD/TTY) <a href="http://www.uccitdp.com">www.uccitdp.com</a>	<a href="http://www.BENEFEDS.gov">www.BENEFEDS.gov</a>

## Other Important Information

# The Affordable Care Act

- TRICARE meets the minimum essential coverage requirement under the Affordable Care Act.
- Each tax year, you'll get an IRS Form 1095 from your pay center. It will list your TRICARE coverage for each month.
- Your Social Security number and the Social Security number of each of your covered family members should be included in DEERS for your TRICARE coverage to be reflected accurately.

A stylized representation of an IRS Form 1095. The form is enclosed in a blue border. At the top left, the word "Form" is written vertically, and "1095" is written in large blue numbers. To the right of the title, there are several horizontal lines representing a header section. Below the header, the form is divided into a grid of horizontal lines, representing data entry fields. The grid is organized into several columns and rows, with some cells containing vertical bars, suggesting a table structure for reporting TRICARE coverage details.

**For Information and Assistance**

# More Information

## Regional Contractors

- TRICARE East Region  
Humana Military  
800-444-5445  
[www.tricare.mil/east](http://www.tricare.mil/east)
- TRICARE West Region  
TriWest Healthcare Alliance  
888-TRIWEST (888-874-9378)  
[www.tricare.mil/west](http://www.tricare.mil/west)
- TRICARE Overseas Program  
International SOS Government Services, LLC  
Find toll-free contact information at  
[www.tricare-overseas.com/contact-us](http://www.tricare-overseas.com/contact-us).

## TRICARE For Life

- In the U.S. and U.S. territories:  
WPS Government Services  
866-773-0404  
866-773-0405 (TDD/TTY)  
[www.TRICARE4u.com](http://www.TRICARE4u.com)
- Overseas outside of U.S. territories:  
Contact the overseas regional contractor.

# Resources

- TRICARE Website: [www.tricare.mil](http://www.tricare.mil)



- TRICARE Publications: [www.tricare.mil/publications](http://www.tricare.mil/publications)
- milConnect: <https://milconnect.dmdc.osd.mil/>



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# SOCIAL SECURITY ADMINISTRATION

*Ms. Celina Chacon*  
*Public Affairs Specialist*



# With You Through Life's Journey



## Medicare

Produced at U.S. taxpayer expense



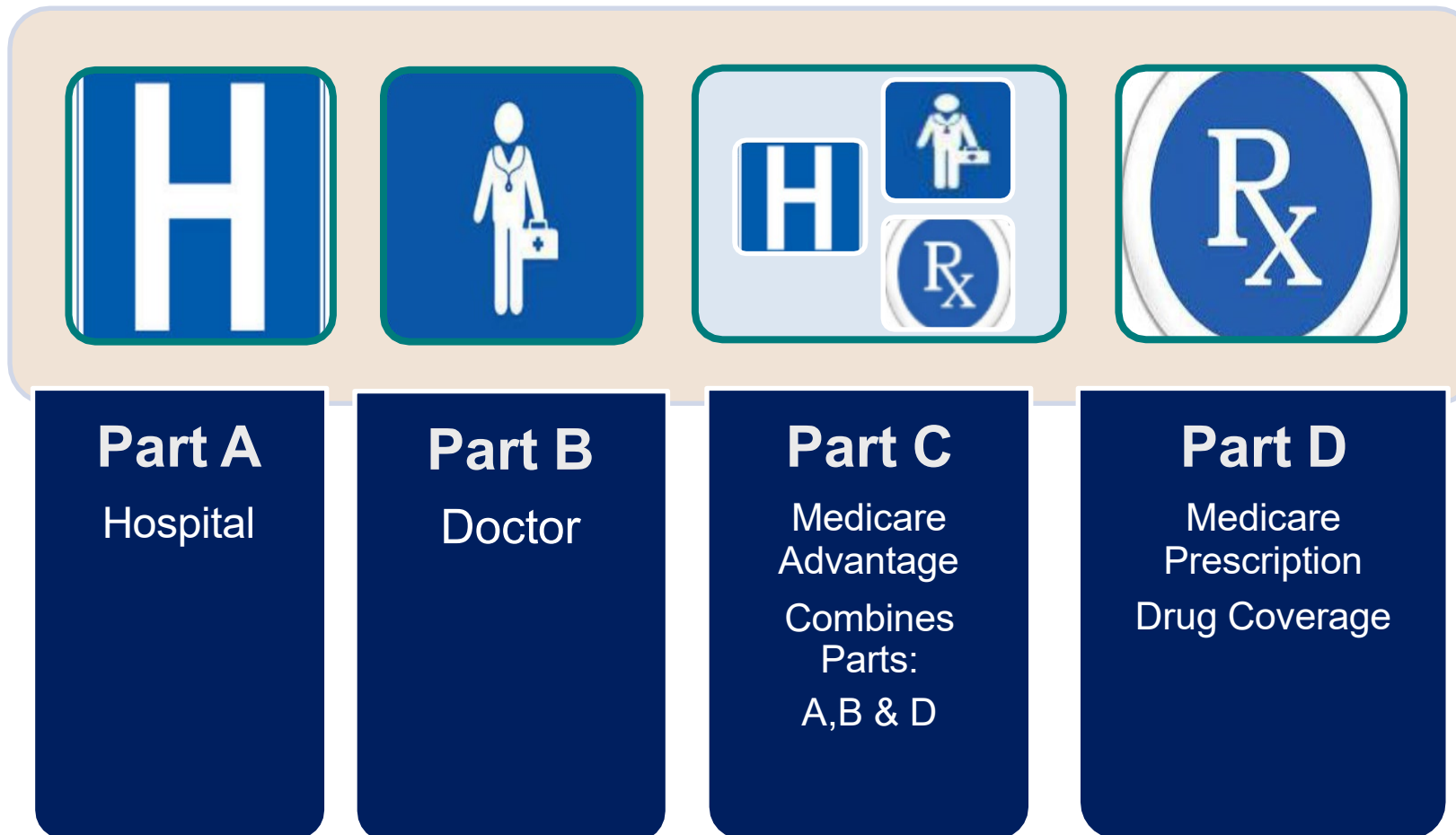
# Disclaimer

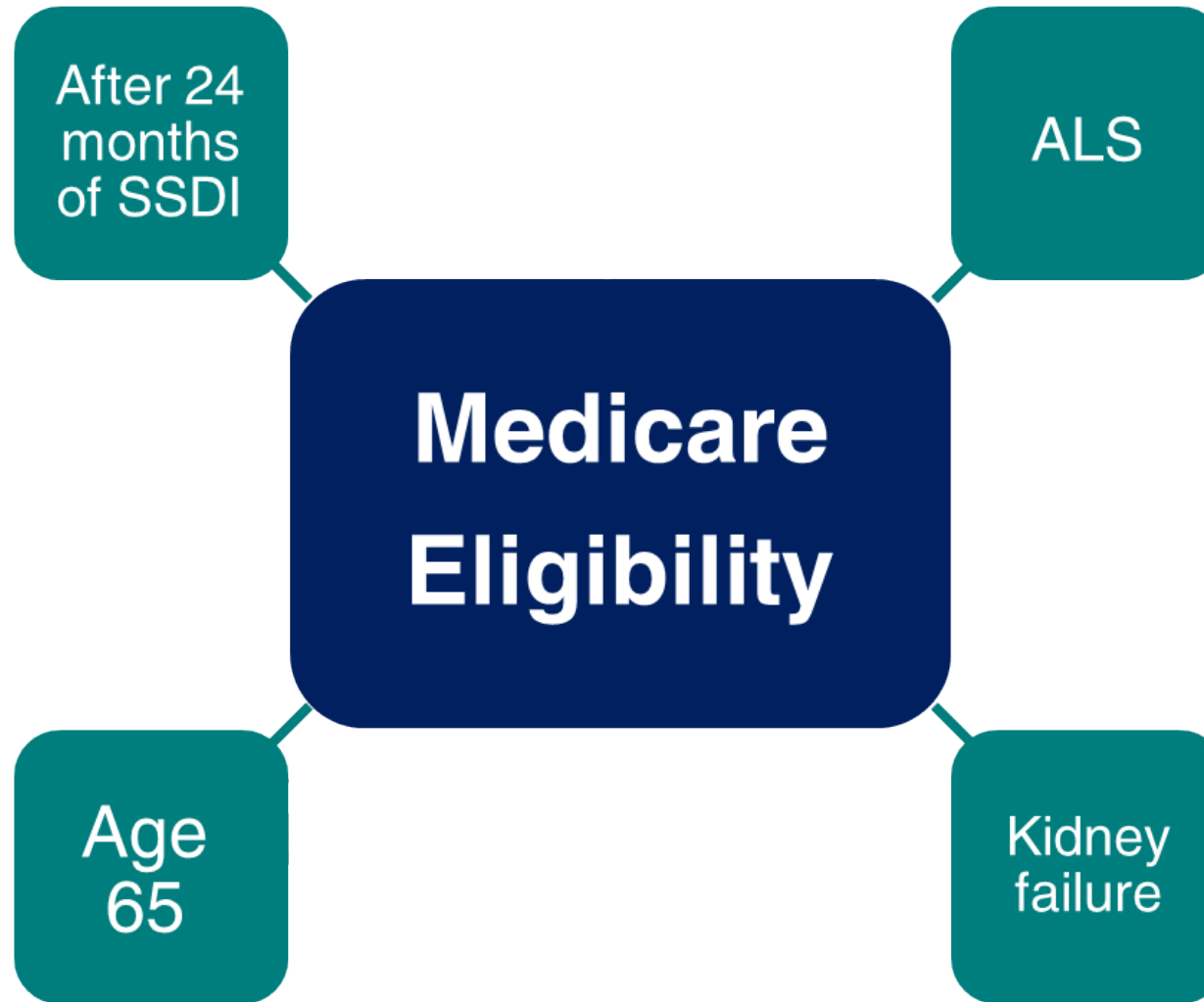
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The information is current at the time of the presentation, but Social Security policy is subject to change. Please visit [SSA.gov](https://www.ssa.gov) for up-to-date information on our programs.



# Medicare Has Four Parts







# Medicare Enrollment Periods

## Initial Enrollment Period (IEP)

Begins 3 months before your 65<sup>th</sup> birthday and ends 3 months after that birthday

## Medicare Enrollment

### General Enrollment Period (GEP)

Annually

January 1 – March 31

### Special Enrollment Period (SEP)

If 65 or older and covered under a group health plan based on your – or your spouse's – current work.



# Medicare

Original Medicare	Medicare Advantage (aka Part C)
Part A (Hospital Insurance) Part B (Medical Insurance)	Part A (Hospital Insurance) Part B (Medical Insurance)
<b>You can add:</b> Part D (Prescription Drug Coverage)	<b>Most plans include:</b> Part D (Prescription Drug Coverage) Extra Benefits (e.g., vision, hearing, dental, and more)
<b>You can also add:</b> Supplemental insurance coverage (Medigap)	<b>Some plans also include:</b> Lower out-of-pocket costs



# Medicare Part B Coverage - IEP

<b>Beginning in 2023, if you enroll during your Initial Enrollment Period:</b>	<b>Your Part B Medicare coverage starts:</b>
One to three months before you turn age 65	The month you turn age 65
The month you turn age 65, or one to three months after you turn age 65	The first day of the month after you sign up



# Medicare Part B Coverage – GEP

**Beginning in 2023, if you enroll during the General Enrollment Period:**

January 1 to March 31 (You might pay a late enrollment penalty)

**Your Medicare Part B coverage starts:**

The first day of the month after you sign up



# Medicare Part B Coverage - SEP

<b>If you enroll during your Special Enrollment Period:</b>	<b>Your Medicare Part B coverage starts:</b>
Any time while you or your spouse have a group health plan based on current employment, or during the first full month you are no longer covered or employed	<ul style="list-style-type: none"><li>• On the first day of the month you enroll, or</li><li>• By your choice, on the first day of any of the following 3 months</li></ul>
During any of the remaining 7 months of the SEP	The first day of the month after you sign up.

# Medicare standard Part B premium for 2026 is \$202.90

People with higher incomes will pay more for Part B and their prescription drug plan premium. This is called **IRMAA** – Income Related Monthly Adjustment Amount.

Modified Adjusted Gross Income (MAGI)	Part B monthly premium amount	Prescription drug plan monthly premium amount
Individuals with a MAGI of \$109,000 or less Married couples with a MAGI of \$218,000 or less	2026 standard premium = \$202.90	Your plan premium + \$0
Individuals with a MAGI above \$109,000 up to \$137,000 Married couples with a MAGI above \$218,000 up to \$274,000	Standard premium + \$81.20	Your plan premium + \$14.50
Individuals with a MAGI above \$137,000 up to \$171,000 Married couples with a MAGI above \$274,000 up to \$342,000	Standard premium + \$202.90	Your plan premium + \$37.50
Individuals with a MAGI above \$171,000 up to \$205,000 Married couples with a MAGI above \$342,000 up to \$410,000	Standard premium + \$324.60	Your plan premium + \$60.40
Individuals with a MAGI above \$205,000 up to \$500,000 Married couples with a MAGI above \$410,000 up to \$750,000	Standard premium + \$446.30	Your plan premium + \$83.30
Individuals with a MAGI equal to or greater than \$500,000 Married couples with a MAGI equal to or greater than \$750,000	Standard premium + \$487.00	Your plan premium + \$91.00



# A Qualifying Life-Changing Event May Reduce Monthly Part B/D Premiums

Form **SSA-44** (11-2019)

Page 2 of 8

## STEP 1: Type of Life-Changing Event

Check **ONE** life-changing event and fill in the date that the event occurred (mm/dd/yyyy). If you had more than one life-changing event, please call Social Security at 1-800-772-1213 (TTY 1-800-325-0778).

- |   |  |
|---|--|
| <input type="checkbox"/> Marriage             | <input type="checkbox"/> Work Reduction                    |
| <input type="checkbox"/> Divorce/Annulment    | <input type="checkbox"/> Loss of Income-Producing Property |
| <input type="checkbox"/> Death of Your Spouse | <input type="checkbox"/> Loss of Pension Income            |
| <input type="checkbox"/> Work Stoppage        | <input type="checkbox"/> Employer Settlement Payment       |

Date of life-changing event:

mm/dd/yyyy

[ssa.gov/forms/ssa-44-ext.pdf](https://ssa.gov/forms/ssa-44-ext.pdf)



# Medicare Card



Your card will have a Medicare number that's unique to you, instead of your Social Security number. This will help to protect your identity.



# Medicare.gov

Medicare.gov

Basics Health & Drug Plans Providers & Services Chat Log in

Search

## Welcome to Medicare

Get Started with Medicare

- Log in or create an account**  
Access your information anytime, anywhere  
Log in/Create Account
- Find health & drug plans**  
Find & compare plans in your area  
Find Plans Now
- Find care providers**  
Compare hospitals, nursing homes, & more  
Find Providers Near Me
- Talk to someone**  
Contact Medicare & other helpful resources  
Get Help

Feedback

1-800-MEDICARE

Medicare.gov



For More Medicare Information

[www.medicare.gov](https://www.medicare.gov)

1-800-MEDICARE

(1-800-633-4227)

TTY 1-877-486-2048



Securing today  
and tomorrow

**GO!**  
**DIGITAL** 

To create  
an account,  
you must:



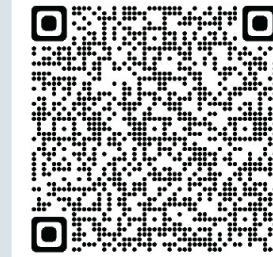
Be at least 18  
years of age



Have a Social  
Security number



Have an email  
address



### If you do not receive benefits you can:


- **Verify your earnings record**
- Check your personalized benefit estimates for retirement and disability
- **Get personalized estimates using the Retirement Calculator**
- Check your application or appeal state
- **Replace your Social Security card**
- Access the Representative Payee Portal

### If you already receive benefits you can:

- Update your address, phone number, and direct deposit information
- Print a benefit verification letter
- Report wages if you work and receive Disability Insurance benefits or Supplemental Security Income
- Get a replacement SSA-1099/1042S
- Replace your Medicare card
- Opt out of mailed notices for those available online



# Medicare Applications


[Social Security](#)
Benefits ▾
Medicare ▾
Card & record ▾
Search SSA.gov 
Español
Sign in

[Home](#) > Medicare

## Plan for Medicare

[Review the parts of Medicare](#)

[When to sign up](#)

[Sign up for Medicare](#)

[Request to lower IRMAA](#)

[Apply for Part D Extra Help](#)

[Manage Medicare benefits](#)

## Plan for Medicare

Medicare is our country's health insurance program for people age 65 or older. You may also qualify if you have permanent kidney failure or receive Disability benefits.

### Review the parts of Medicare

There are 4 types of Medicare coverage, known as "parts."

[See the parts of Medicare](#)

### When to sign up

There are 3 enrollment periods for Medicare. It's important to sign up as soon as possible to avoid penalties or gaps in coverage.

[Find out when to sign up](#)

[Sign up for Medicare](#)

You'll sign up for Medicare Part A and Part B through Social Security. You can learn more and sign up for other parts at [Medicare.gov](#).

If you already have Medicare Part A and wish to add Medicare Part B, complete the online application, or fax or mail completed forms CMS-40B and CMS-L564 to your local Social Security office.

[ssa.gov/medicare](https://ssa.gov/medicare)





# Extra Help with Medicare Prescription Drug Plan Costs

- Medicare beneficiaries may be eligible for Extra Help with Medicare prescription drug plan costs
  - Needs-based program for people with limited income and resources
- Extra Help may be worth an estimated \$6,200 per year



[ssa.gov/extrahelp](https://ssa.gov/extrahelp)



# Follow Us on Social Media!



[@SocialSecurity](#)



# SSA.gov

Estimate your benefits • Open your personal *my* Social Security account • Apply Online



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# 802d MILITARY PERSONNEL FLIGHT

*Ms. Althea Simpson*

*Team Lead, JBSA Fort Sam Houston ID Cards*



# ID CARD OFFICE

*JBSA- Ft. Sam Houston*



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## **KEY PERSONNEL:**



***Mr. Monzo Coleman - Chief, Customer Support Branch***



***Mrs. Awilda Alameda - Supervisor, JBSA Ft. Sam Houston ID Cards***



***Ms. Estella Morua - Supervisor, JBSA Ft. Sam Houston ID Cards***



***Ms. Althea Simpson – Team lead, JBSA Ft. Sam Houston ID Cards***



# ID CARD OFFICE

*JBSA- Ft. Sam Houston*



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## Medicare & ID Card Issuance:

-Apply for **Medicare Part B** at least **90 days** before your **65th birthday**

-Bring your **Medicare enrollment letter** or **Medicare A & B card** to update DEERS

**4-Year ID Cards:** Issued to spouses of retired Uniformed Service members **until age 65.**

**Indefinite ID Cards:** Issued once the spouse **turns 65** *and* is enrolled in **Medicare Parts A & B** (TFL Eligibility)



# ID CARD OFFICE

*JBSA- Ft. Sam Houston*



*Untamed, Unrivaled*

## OPERATING HOURS

**0730-1500** Mon-Wed, Fri **0730-1200** Thursday

### **Services Available:**

#### **Walk-ins:**

- Open for ALL CAC/ID card services (CAC services limited to those expiring **within 90 days**).
- *\*Should the office reach its service capacity for the day, customers will be asked to return on a later date.*

#### **Appointments:**

- Appointment Scheduler is now open for booking appointments.
  - Link: <https://www.jbsa.mil/Resources/802d-Military-Personnel-Flight/ID-Cards-Deers/>

#### **Online Services:**

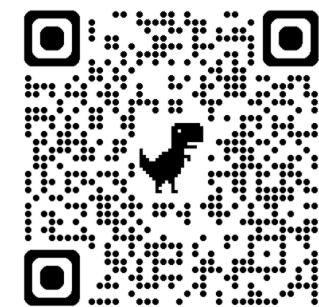
- Dependent/Retiree renewals

#### **Locations on Fort Sam:**

- Main Office- 2401 Jessup Road Bldg. 4023 Rm 208
- BAMC- 3551 Roger Brooke Drive (Basement level)
- Academic Support Building (ASB)- 3216 Corporal Johnson Road

Link to our website:

<https://www.jbsa.mil/Resources/802d-Military-Personnel-Flight/ID-Cards-Deers/>





# ID CARD OFFICE

*JBSA- Ft. Sam Houston*



*Untamed, Unrivaled*

## *ID Card Appointments*



FT SAM HOUSTON



LACKLAND



RANDOLPH



*Untamed, Unrivaled*

# Questions and Answers

## Closing Remarks



# QR-code Event Sign-in



*Untamed, Unrivaled*

2026 JBSA FSH Tricare For Life  
Forum Attendee & Mission Partner  
Sign-In

